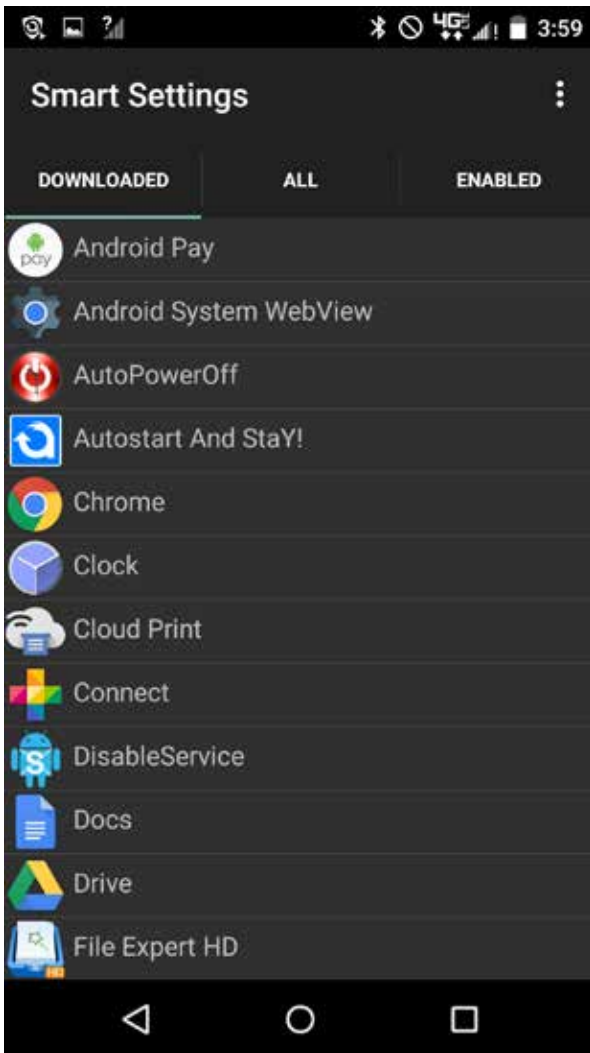


WC App – Advanced Troubleshooting Guide

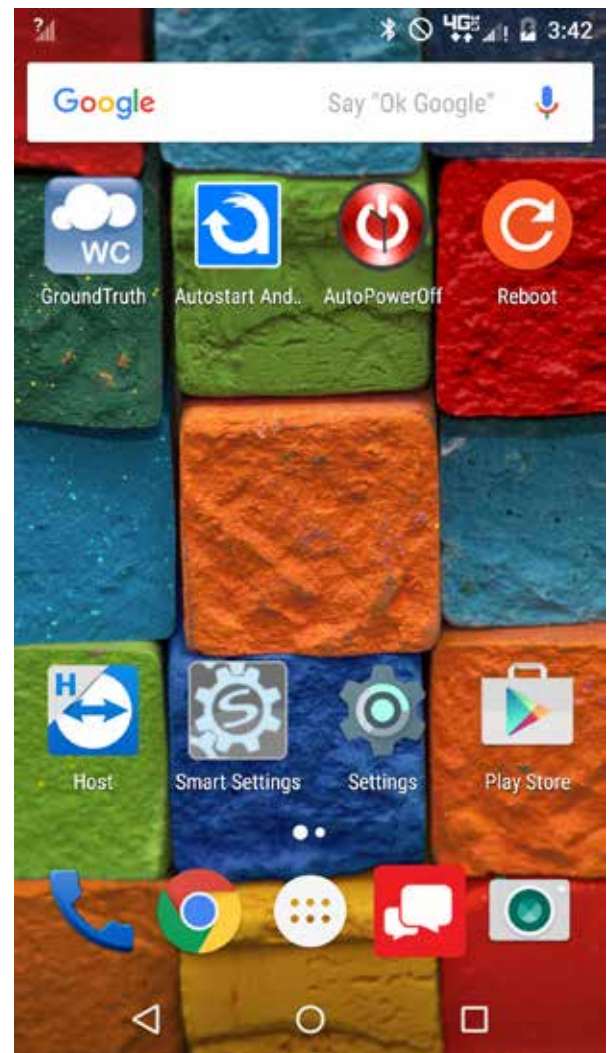
This guide will show you some basics for troubleshooting issues with your Ground Truth app. For additional help, contact Support@WeatherCloud.com

When your Smart Hub phone boots, you'll see the Smart Settings screen flash on. If you need to troubleshoot issues on your phone, you can hit the "back" button to get to this screen. (It's helpful to first turn off "Autostart And Stay" as outlined on the next page.)

Pressing "back" button again will take you to a screen with additional apps. From this screen, you can directly open "Autostart And Stay" and Settings.



In "Smart Settings", you can enter the "GroudTruth" app to verify that Bluetooth is set to always be on.



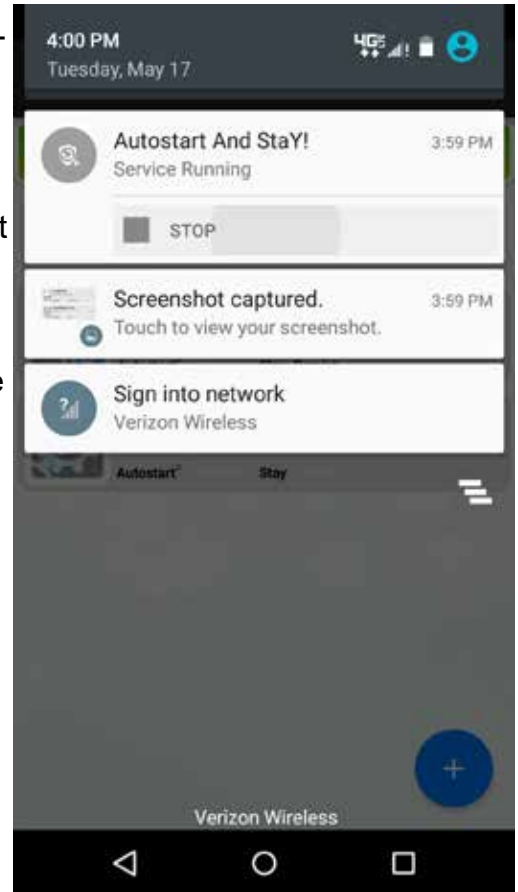
Autostart And Stay (AndSY)

When you boot your Smart Hub phone, an app called “Autostart And Stay” runs, automatically turning on your Bluetooth and starting the Ground Truth app.

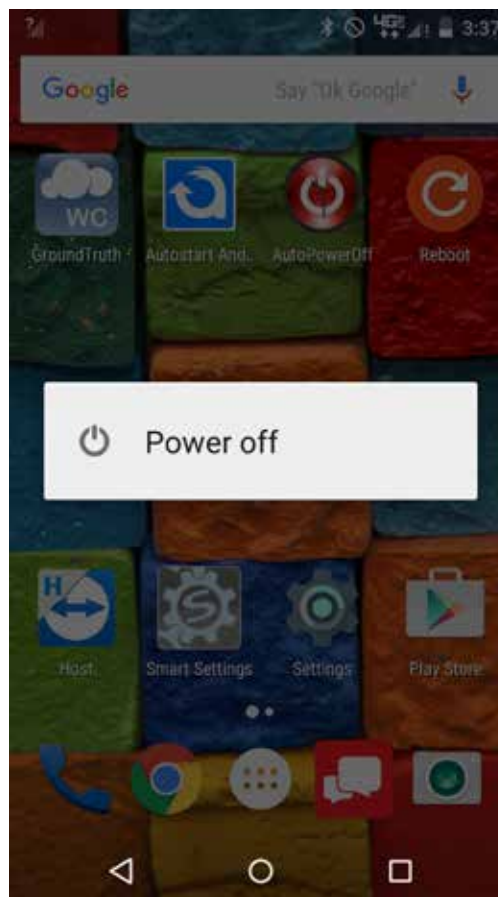
You can see the Autostart And Stay app turn on.




If you're troubleshooting your Smart Hub, you may want to turn Autostart and Stay off. Do this by swiping from the top of the phone down to reveal the menu of running apps.



Restart your phone to boot Autostart And Stay back up.

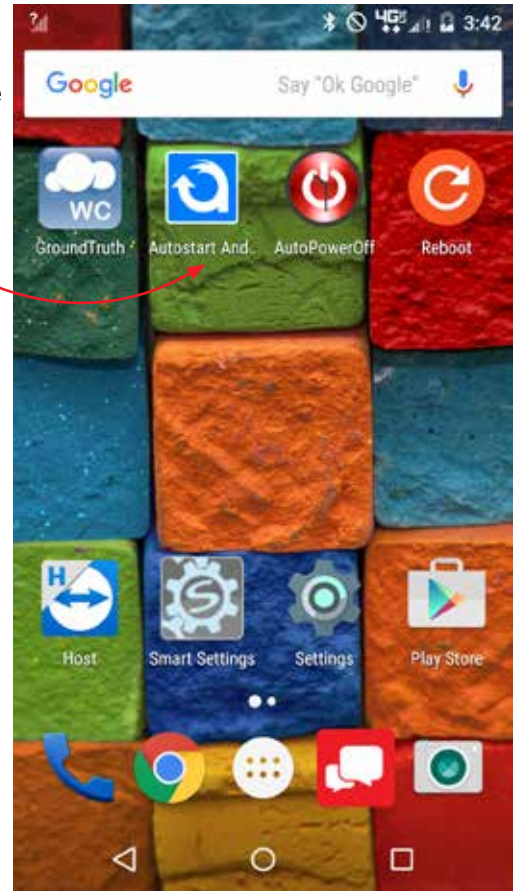


Autostart And Stay (AndSY) - Advanced Guide

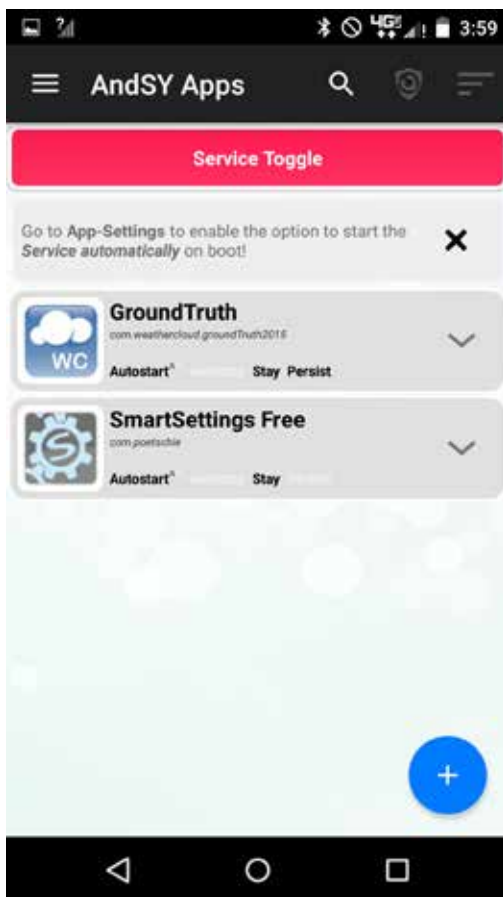
If "Autostart And Stay" keeps turning on, you may have to enter the app and toggle it off manually. Do so by clicking "back"  twice.



From this screen, you can enter the "Autostart and Stay" app directly.



Turn Autostart And Stay off by pressing the "Service Toggle" button. It will turn from green to red.



Be sure to turn the "Service Toggle" back to green when you are done working on the phone so that Ground Truth automatically runs.

